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Amendments to the Claims:

Please cancel claims 64, 66-67, 76-78, 83, 85, 86, 98, 100, 101, and 109-115 without prejudice.

The following listing of claims will replace all prior versions and/or listings of claims in the application.

Listing of Claims:

1-59. (Cancelled)

60. (Currently amended): A method for processing an insurance claim <u>on a computer system</u> to estimate a value of the insurance claim, the method comprising:

displaying a first insurance claim processing step on a display device coupled to the a computer system;

receiving input regarding the first insurance claim processing step;

<u>automatically</u> determining a table of contents based at least in part on input received regarding the first insurance claim processing step;

automatically displaying a table of contents on the display device, wherein the table of contents comprises a-an ordered list of the steps associated with the processing of the insurance claim, and wherein the ordered list of steps comprises the first insurance claim processing step, and one or more additional insurance claim processing steps;

selecting a second insurance claim processing step, wherein the second insurance claim processing step comprises at least one of the additional insurance claim processing steps from the table of contents; and

automatically displaying the second insurance claim processing step on the display device;

receiving input regarding the second insurance claim processing step; and

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automatically adding or deleting one or more steps from the table of contents in response

to the received input from the first and/or second insurance claim processing step

and/or automatically modifying the sequence of processing steps listed in the table

of contents in response to the received input from the first and/or second

insurance claim processing step.

61. (Previously presented): The method of claim 60,

wherein displaying the second insurance claim processing step comprises displaying a

report on the display device, wherein the report comprises a value of the insurance

claim, and wherein the report is determined based on information input in the first

insurance claim processing step and on any insurance claim processing steps in

between the first insurance claim processing step and the second insurance claim

processing step.

62. (Previously presented): The method of claim 60, further comprising:

redisplaying the first insurance claim processing step after displaying the second

insurance claim processing step.

63. (Previously presented): The method of claim 60, further comprising:

redisplaying the first insurance claim processing step after displaying the second

insurance claim processing step; and

receiving input regarding the first insurance claim processing step after redisplaying the

first insurance claim processing step.

64. (Cancelled)

65. (Previously presented): The method of claim 60,

wherein the insurance claim comprises a bodily injury claim, and wherein processing the

insurance claim to estimate the value of the insurance claim comprises processing

the bodily injury claim to estimate a bodily injury general damages value.

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66. (Cancelled)

67. (Cancelled)

68. (Previously presented): The method of claim 60,

wherein insurance claim processing steps comprise steps for entry of information relevant to the estimate of the value of the insurance claim.

69. (Previously presented): The method of claim 68,

wherein the information relevant to the estimate of the value of the insurance claim comprises bodily injury treatment information.

70. (Previously presented): The method of claim 68,

wherein the information relevant to the estimate of the value of the insurance claim comprises bodily injury damages information.

71. (Previously presented): The method of claim 60,

wherein the table of contents further comprises pointers to display screens associated with the insurance claim processing steps.

72. (Previously presented): The method of claim 60, further comprising:

storing information input at one or more insurance claim processing steps.

73. (Currently amended): The method of claim 60,

wherein insurance claim processing steps are associated with display in-table of contents properties, and wherein determining the table of contents comprises determining insurance claim processing steps that are associated with display inthe table of contents properties—which—indicate—that the insurance—claim—processing steps should be included in the table of contents.

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74. (Currently amended): The method of claim 60,

wherein insurance claim processing steps are associated with display in table of contents properties, wherein determining the table of contents comprises determining insurance claim processing steps that are associated with display in the table of contents properties which indicate that the insurance claim processing steps should be included in the table of contents, and wherein at least on display in the table of contents properties comprises a condition which specifies when an associated insurance claim processing step should be included in the table of contents.

75. (Currently amended): A method of processing an insurance claim <u>on a computer system</u> using an insurance claim processing system comprising:

receiving a request to estimate an insurance claim, wherein the request comprises a claim identifier associated with the insurance claim;

determining a display of table of contents associated with the claim identifier, wherein the table of contents display represents one or more steps for processing the insurance claim, and wherein at least one step comprises an end step;

displaying the table of contents on a display device coupled to the computer system,

wherein the table of contents comprises an ordered list of the steps associated with

the processing of the insurance claim;

selecting at least one step associated with the insurance claim;

if the selected step is not the end step then:

providing a display on a-the display device coupled to the a computer system associated with the selected step;

receiving input associated with the selected step;

storing the input received;

automatically adding or deleting one or more steps from the table of contents in response to the received input from the selected insurance claim processing step and/or automatically modifying the sequence of processing

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steps listed in the table of contents in response to the received input from

the selected insurance claim processing step; and

if the selected step is the end step then:

providing a display on the display device comprising an estimated value of the insurance claim.

76-79. (Cancelled)

79. (Currently amended): A <u>computer system</u> for processing an insurance claim to estimate a value of the insurance claim, the <u>computer system</u> comprising:

a CPU;

a display device coupled to the CPU;

a memory coupled to the CPU, wherein the memory stores program instructions which are executable by the CPU to:

display a first insurance claim processing step;

receive input regarding the first insurance claim processing step;

- <u>automatically</u> determine a table of contents based at least in part on in response to input received regarding the first insurance claim processing step;
- <u>automatically</u> display a table of contents, wherein the table of contents comprises <u>a-an</u>
 <u>ordered</u> list of the steps associated with the processing of the insurance claim, and wherein the <u>ordered</u> list of steps comprises the first insurance claim processing step, and one or more additional insurance claim processing steps;
- select a second insurance claim processing step, wherein the second insurance claim processing step comprises at least one of the additional insurance claim processing steps from the table of contents; and
- automatically display the second insurance claim processing step on the display device;
 and
- automatically add or delete one or more steps from the table of contents in response to the received input from the first and/or second insurance claim processing step and/or automatically modify the sequence of processing steps listed in the table of

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contents in response to the received input from the first and/or second insurance

claim processing step.

80. (Previously presented): The system of claim 79,

wherein displaying the second insurance claim processing step comprises displaying a

report on the display device, wherein the report comprises a value of the insurance

claim, and wherein the report is determined based on information input in the first

insurance claim processing step and on any insurance claim processing steps in

between the first insurance claim processing step and the second insurance claim

processing step.

81. (Previously presented): The system of claim 79, wherein the program instructions are further

executable to:

redisplay the first insurance claim processing step after displaying the second insurance

claim processing step.

82. (Previously presented): The system of claim 79, wherein the program instructions are further

executable to:

redisplay the first insurance claim processing step after displaying the second insurance

claim processing step; and

receive input regarding the first insurance claim processing step after redisplaying the

first insurance claim processing step.

83. (Cancelled)

84. (Previously presented): The system of claim 79,

wherein the insurance claim comprises a bodily injury claim, and wherein processing the

insurance claim to estimate the value of the insurance claim comprises processing

the bodily injury claim to estimate a bodily injury general damages value.

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85. (Cancelled)

86. (Cancelled)

87. (Previously presented): The system of claim 79,

wherein insurance claim processing steps comprise steps for entry of information relevant

to the estimate of the value of the insurance claim.

88. (Previously presented): The system of claim 87,

wherein the information relevant to the estimate of the value of the insurance claim

comprises bodily injury treatment information.

89. (Previously presented): The system of claim 87,

wherein the information relevant to the estimate of the value of the insurance claim

comprises bodily injury damages information.

90. (Previously presented): The system of claim 79,

wherein the table of contents further comprises pointers to display screens associated with

the insurance claim processing steps.

91. (Previously presented): The system of claim 79, wherein the program instructions are further

executable to store information input at one or more insurance claim processing steps.

92. (Currently amended): The system of claim 79,

wherein insurance claim processing steps are associated with display in table of contents

properties, and wherein determining the table of contents comprises determining

insurance claim processing steps that are associated with the display in table of

contents properties—which-indicate that the insurance claim processing steps

should be included in the table of contents.

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93. (Currently amended): The system of claim 79,

wherein insurance claim processing steps are associated with display in table of contents properties, wherein determining the table of contents comprises determining insurance claim processing steps that are associated with display inthe table of contents properties which indicate that the insurance claim processing steps should be included in the table of contents, and wherein at least on display in table of contents properties comprises a condition which specifies when an associated insurance claim processing step should be included in the table of contents.

94. (Currently amended): A carrier medium comprising program instructions for processing an insurance claim on a computer system to estimate a value of the insurance claim, wherein the program instructions are computer-executable to implement:

displaying a first insurance claim processing step;

receiving input regarding the first insurance claim processing step;

- <u>automatically</u> determining a table of contents based at least in part on input received regarding the first insurance claim processing step;
- automatically displaying a table of contents, wherein the table of contents comprises a-an ordered list of the steps associated with the processing of the insurance claim, and wherein the ordered list of steps comprises the first insurance claim processing step, and one or more additional insurance claim processing steps;
- selecting a second insurance claim processing step, wherein the second insurance claim processing step comprises at least one of the additional insurance claim processing steps from the table of contents; and
- <u>automatically</u> displaying the second insurance claim processing step <u>on the display</u> device; and
- automatically adding or deleting one or more steps from the table of contents in response

 to the received input from the first and/or second insurance claim processing step

 and/or automatically modifying the sequence of processing steps listed in the table

 of contents in response to the received input from the first and/or second

 insurance claim processing step.

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95. (Previously presented): The carrier medium of claim 94,

wherein displaying the second insurance claim processing step comprises displaying a

report, wherein the report comprises a value of the insurance claim, and wherein

the report is determined based on information input in the first insurance claim

processing step and on any insurance claim processing steps in between the first

insurance claim processing step and the second insurance claim processing step.

96. (Previously presented): The carrier medium of claim 94, wherein the program instructions

are further computer-executable to implement:

redisplaying the first insurance claim processing step after displaying the second

insurance claim processing step.

97. (Previously presented): The carrier medium of claim 94, wherein the program instructions

are further computer-executable to implement:

redisplaying the first insurance claim processing step after displaying the second

insurance claim processing step; and

receiving input regarding the first insurance claim processing step after redisplaying the

first insurance claim processing step.

98. (Cancelled)

99. (Previously presented): The carrier medium of claim 94,

wherein the insurance claim comprises a bodily injury claim, and wherein processing the

insurance claim to estimate the value of the insurance claim comprises processing

the bodily injury claim to estimate a bodily injury general damages value.

100. (Cancelled)

101. (Cancelled)

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102. (Previously presented): The carrier medium of claim 94,

wherein insurance claim processing steps comprise steps for entry of information relevant

to the estimate of the value of the insurance claim.

103. (Previously presented): The carrier medium of claim 102,

wherein the information relevant to the estimate of the value of the insurance claim

comprises bodily injury treatment information.

104. (Previously presented): The carrier medium of claim 102,

wherein the information relevant to the estimate of the value of the insurance claim

comprises bodily injury damages information.

105. (Previously presented): The carrier medium of claim 94,

wherein the table of contents further comprises pointers to display screens associated with

the insurance claim processing steps.

106. (Previously presented): The carrier medium of claim 94, wherein the program instructions

are further computer-executable to implement:

storing information input at one or more insurance claim processing steps.

107. (Currently amended): The carrier medium of claim 94,

wherein insurance claim processing steps are associated with display in-table of contents

properties, and wherein determining the table of contents comprises determining

insurance claim processing steps that are associated with display in the table of

contents properties—which indicate that the insurance claim processing steps

should be included in the table of contents.

108. (Currently amended): The carrier medium of claim 94,

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wherein insurance claim processing steps are associated with display in table of contents properties, wherein determining the table of contents comprises determining insurance claim processing steps that are associated with display inthe table of contents properties which indicate that the insurance claim processing steps should be included in the table of contents, and wherein at least on display in table of contents properties comprises a condition which specifies when an associated insurance claim processing step should be included in the table of contents.

109-115. (Cancelled).